

Real Armor of God.com

International Order Instructions

Thank you for your interest in Real Armor of God.com. We look forward to serving you. The following instructions are designed to help you process your international order on-line.

Please note, the buyer assumes all liability for any and all duties, taxes, customs fees, etc, as well as any and all issues regarding the shipment clearing customs. By sending your payment to Real Armor of God.com, you agree to our Terms and Conditions as stated on our website.

INSTRUCTIONS: (Order process)

1. Place your order on-line by selecting your items and adding them to your shopping cart. After all of your items have been selected, proceed to the checkout.
2. During the check out process, select payment option: **FDIC Bank Cashiers Check/Wire Transfer**
3. You have 2 shipping options (below). Once you choose your shipping method, remember to note your selection in the order comments, otherwise your order will be processed as **Customer Pick-Up**.

a. **Customer Pick-Up / Your Shipping Company:**

(What you need to do)

This is easy, will only take a few minutes and gives you complete control of the shipping. Using this option allows you to select the international carrier of your choice. Customers need to make their own arrangements for international shipping and pay the shipper separately from your order with RAOG. Please call UPS International at 800-782-7892 or visit them at <http://www.ups.com> to make arrangements for your order to be picked-up from our warehouse and shipped to you internationally. (You are free to use any shipping company you like. We only suggest UPS because they are easier to work with than others.)

After you have submitted your order information (items and quantities), we will provide you with the estimated box size and weight for each box needed to ship your order. Your shipping company will ask for this information.

We will pack your order, prepare the international shipping papers, and have your order ready for pick-up by the international shipping company you hire to ship your order. (You pay the shipper separately.) There is a minimum handling fee of \$35 (USD) added to your order for all international orders using the Customer Pick-Up option.

After payment is made, we will we will process your order and email you when your order is ready for pick-up. You will then need to contact your international carrier and have them pick-up your shipment at the following address:

Real Armor Of God.com
321 Greenfield Drive
Murphy, Texas (USA) 75094
Phone 972-384-4451

b. **US Postal Service (USPS):**

Using this option requires you to select a shipping method of **UPS Worldwide Express** to get a shipping rate to include with your payment. We will pack your order, prepare the international shipping papers, and deliver your shipment to the international carrier, US Postal Service (USPS), on your behalf. Please note, we only deliver your shipment to USPS for international shipping and pay them – on your behalf. All shipments are insured, however, the buyer assumes all responsibility and liability for the shipment being delivered. This includes, but is not limited to, issues arising from duties, taxes, customs fees, etc, as well as any and all issues regarding the shipment clearing customs (confiscated shipments, etc).

4. **PAYMENT:**

Since you selected to pre-pay for your order, funds can be sent to us via Western Union, FDIC Bank Cashier's Check, or Wire Transfer. The details for each payment method are outlined below:

a. **FDIC Bank Cashier's Checks**

Payable to: **Real Armor of God.com**

Mail to: **Real Armor of God.com**

321 Greenfield Drive

Murphy, TX 75094

b. **Western Union Payments:** (information needed)

USA Payment, Payable to: **John Cooper**

321 Greenfield Drive

Murphy, TX 75094 972-384-4451

NOTE: You must email (custserv@realarmorofgod.com) or call us with the **Payment Control Number** (tracking number), and please DO NOT add a payment password unless you send it to you, also. Once payment is received, your order will be approved for processing and sent to the warehouse. Also, Western Union will charge you a fee of about 10%.

c. **Wire Transfer**

Please contact our office directly for wire payment instructions. Add \$10 receiver fee to your order total for this payment method. Your bank will also have a transaction fee.

5. We are happy to hold your order for 10 working days to allow you enough time to complete the funding. (Be sure the amount paid includes shipping and handling and any bank fees.)
6. After your payment has been received, we will process your order.
7. All international orders ship complete (no partial shipments unless specifically requested, additional fees may apply). If items require a warehouse transfer, are out of stock or if there is a manufacturer's backorder, your order will be held until all items are in stock and ready to ship complete.
8. After all items are packed and ready for shipping, we will notify you by email so you can notify your shipping company (UPS or other) to pick-up your order from our warehouse. If you selected to ship USPS, we will email you the tracking number after your order is delivered to USPS (on your behalf).
9. Customer Pick-Up orders require you to pay your shipping company separately for the shipping and schedule the pick-up from our warehouse at: **Real Armor of God.com**, 321 Greenfield Drive, Murphy Texas (USA) 75094
10. We will notify you after your order has been picked-up by your shipping company. This will conclude the order.

IMPORTANT NOTES:

- ? If buying a sword or dagger, it is best to describe them as "**Historical Replica Cutlery**" when asked to identify the contents of the box. (Avoid using the term "sword" or "dagger".)
- ? Always insure your shipment for the purchase value and request a signature for delivery.
- ? Get a tracking number for each box (or for the shipment).

We only use your shipping address to 'confirm' the address your shipping company has for your delivery is correct. If it does not match your order form, we will contact you for clarification before we release your order for shipment with the carrier you are using.

NOTE: See terms and conditions at www.realarmorofgod.com. You must be over 18 years old to purchase swords. By submitting this order form you are confirming that you are agreeing to our terms and conditions. Customer assumes all liability for shipping internationally.